pCloud Confirms Password Manager Hack

Status: Recovering / monitoring

WHERE THINGS STAND

pCloud confirmed a cyberattack on pCloud Pass that was contained. It exposed some user email addresses and led to login attempts, but pCloud has not said whether encrypted vaults were accessed.

Affected: pCloud Pass password manager, pCloud Pass user accounts and email addresses

AFFECTED VERSIONS AND FIXES

Every publicly affected version line found. Rows marked (BIS) are systems BIS runs.

PRODUCT / DISTRIBUTION	AFFECTED	FIXED IN	STATUS	SOURCE
pCloud Pass (password manager)	No version information published	—	UNCONFIRMED	BleepingComputer, 2026-11-27
pCloud cloud storage	Not affected per pCloud	—	NOT AFFECTED	BleepingComputer, 2026-11-27

WORKAROUNDS UNTIL A FIX IS INSTALLED

- Change the pCloud Pass master password if it is reused elsewhere.
- Check connected devices and remove any you do not recognise.

HOW TO CHECK IF A SYSTEM IS AFFECTED

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In pCloud Pass, review the connected devices list for names such as 'pd' or devices you do not recognise.
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ROOT CAUSE

pCloud has not published technical details. It says the attack was limited to Pass and that vault contents are encrypted on devices.

EXPLOITATION

No CVE or exploitation report found. pCloud confirms a cyberattack and login attempts, but has not said whether vaults were taken.

WHAT THE IT COMMUNITY IS SAYING

I found no Reddit or Hacker News threads about the pCloud Pass incident. The only coverage I could find is a news article, which I did not use as a post. It says customers got login alerts for an unknown device, and it points to two Reddit threads I could not open. The one social post I found is a Japanese X post saying someone logged in from Luxembourg and the user changed their password. X may not be an allowed source, so I left it out.

From public posts by IT administrators; not confirmed by the vendor.

TIMELINE (NEWEST FIRST)

Nov 27, 2026, 5:35 PM PST

pCloud's statement and BleepingComputer's report are confirmed, but I found no patch, CVE or fixed version, and the vault question is still open.

Nov 26, 2026, 4:00 PM PST

pCloud confirms cyberattack on Pass, says it is contained (BleepingComputer)

Nov 25, 2026, 4:00 PM PST

Customers report unfamiliar-device alerts overnight (Mallory)

Questions? Contact BIS Computer Solutions, Inc.
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SOURCES

BleepingComputer — https://www.bleepingcomputer.com/news/security/pcloud-confirms-password-manager-hack-after-suspicious-login-alerts/
Matrix News — https://web.matrixnews.in/news/2aewkq7cj37qs/pcloud-confirms-cyberattack-on-its-password-manager
ZeroHour — https://zerohour.day/item/1fb658de3739200a056a558c6b88a1135583485c