SERVICE ALERT

Prepared Nov 16, 2026, 9:26 PM PST

A lot of Technology Issues Going On In The Past Week

Status: Still developing

Covers 6 events · All reported as fixed

SUMMARY

The outages this week at Microsoft 365, Workday, the FAA, United Airlines and several banks were each described by the company or agency involved as a technical fault, and no outside attacker has been shown to be behind them. Most services are back, and the bank problems of November 16 are still being explained. You do not need to change anything, but do not click unexpected sign-in or banking emails and always use your bank's official app or website. We will send you an update when Microsoft publishes its final report and when the banks confirm their causes.

Microsoft 365, the FAA ground stop, Workday and United's Monday delay have all ended, and each company or agency cites its own technical fault rather than an attack. Online banking problems at Chase, Bank of America, Wells Fargo and U.S. Bank on November 16 are not yet fully explained, though Chase has named a software bug in its own system.

WHAT HAPPENED

Online banking outages at Chase, Bank of America, Wells Fargo and U.S. Bank · Status unclear

Nov 16, 2026, 6:00 AM PST · Cause: Chase says a software bug in an on-premise hardware system; Bank of America, Wells Fargo and U.S. Bank have given no cause · Source: Associated Press

United Airlines departure delays from a technology issue · Fixed

Cause: not given; United says there was no indication of a cybersecurity issue · Source: CBS News (AP)

Workday sign-in outage · Fixed

Nov 13, 2026, 2:00 PM PST to Nov 14, 2026, 8:00 AM PST · Cause: Workday says a problem found during backup-system testing left some information inconsistent; no final root-cause analysis published · Source: San Francisco Chronicle

FAA nationwide ground stop · Fixed

Nov 13, 2026, 12:30 PM PST · Cause: FAA says legacy equipment became unstable after data flooded its FTI network; the FAA says the upgrades did not cause it · Source: FAA

Microsoft 365 and Exchange Online outage · Fixed

Nov 12, 2026, 8:20 AM PST to Nov 13, 2026, 8:10 AM PST · Cause: Preliminary report: a latent gateway software defect, a Teams traffic shift and reduced capacity · Source: Microsoft (Charles Lamanna on X)

Microsoft Outlook flaw CVE-2026-124194 (reported as exploited) · Status unclear

Cause: not given; reports conflict on whether CISA lists it as exploited · Source: SaskToday (news report)

ARE THESE CONNECTED?

No evidence they are connected.

Each company or agency has described its own technical cause, and none has linked the events to one another. The bank cause is not final, so the connection question remains open, but there is no published evidence of an outside actor.

Why people suspect a link:

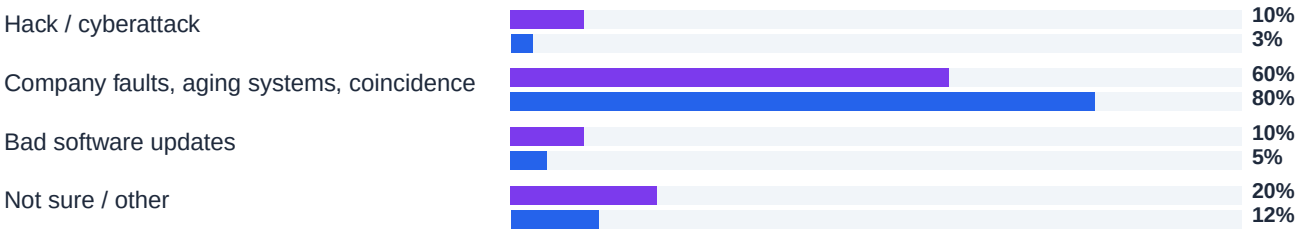
- Five outages in one week across different sectors
- The Chase outage came days after the Microsoft and FAA outages
- Public speculation on social media about a common cause
- A separate Outlook flaw was reported as exploited the same week

What points the other way:

- Microsoft says its outage was a software defect and capacity loss, not a cyberattack
- The FAA says its ground stop was equipment failure and sees zero evidence of anything nefarious
- Chase says its outage was its own software bug and not cyber-related
- United says there is no indication of a cybersecurity issue, and Workday says its outage was not a

cybersecurity incident

WHAT PEOPLE THINK VS. WHAT THE EVIDENCE SHOWS



Purple: what people online are saying (about 20 posts on X, Mastodon, Microsoft Q&A and Hacker News, Nov 12 to 16). Blue: our estimate from official statements and reliable reporting. Microsoft, the FAA, Workday, United and Chase each cite an internal technical fault; the Outlook exploitation report is unconfirmed and the bank causes are not final.

WHAT THE IT COMMUNITY IS SAYING

Posts cover the Microsoft 365 outage, the Workday lockout, the FAA ground stop and, today, Chase, Bank of America, Wells Fargo and U.S. Bank online banking failures. Many people are asking whether the events are linked, with some joking about router upgrades and others saying three technical issues in one week is too much coincidence. Users also reported Outlook returning for some and still being down for others on Nov 13.

WHAT EXPERTS AND AGENCIES SAY

FAA Administrator Bryan Bedford: “We see zero evidence of anything nefarious, and zero evidence of anything AI-related.” (Nov 13, 2026, 4:00 PM PST)

Joe Evangelisti, spokesman for JPMorgan Chase: “JPMorgan Chase has experienced a temporary issue related to a software bug in an on-premise hardware system; it is not cyber-related.” (Nov 15, 2026, 4:00 PM PST)

YOUR QUESTIONS ANSWERED

There must be some connection from an outside actor or various outside actors that are affecting these outages?

We have found no statement from any vendor, agency or security researcher that shows an outside actor in these outages. Microsoft, the FAA, Workday, United and Chase each describe a separate technical fault, and the bank causes are not final.

What can we do to limit the risk we have?

Keep a second way to take payments, reach clients and run payroll, and keep offline copies of key contacts. Use only official apps and websites for banking and sign-ins, and ignore unexpected emails about outages.

Do these type of outages happen at this scale everyday and we are just now hearing about it because of the severity of the issues or due to the industry?

I did not find a source that measures how often outages of this scale occur, so I cannot say how common this is. Several large providers have had outages recently, and this week's cluster is getting attention because the outages were large and close together.

This normally does not happen this must be a pre cursor to a larger attack or issue that is going to come?

Nothing in the official statements found points to a coordinated attack or a larger event. Stay prepared and alert for phishing, and we will tell you if official sources change that picture.

Is the Microsoft Outlook flaw behind the Microsoft outage?

Microsoft's own preliminary report points to a gateway defect and capacity loss, not to the Outlook flaw. Reports that the flaw is being exploited are unconfirmed, so check Microsoft's advisory and apply any fix once it is published.

Is my bank account safe?

Chase says customers still had access to their accounts and funds during its outage. Check your balances and recent transactions through the official app or website, and report anything you do not recognize to your bank.

BE PREPARED

For your business

- Confirm Workday pay and clock-in records for November 13 and 14 with each client, and keep a manual record of any pay run that was delayed.
- Arrange a second way to take payments and move money if online banking fails, including bank phone and branch contacts.
- Keep printed or offline copies of key vendor, bank and emergency contacts.
- Test a restore of Microsoft 365 mail and Workday data so you know your backups work.
- Brief staff on outage-themed phishing and tell them not to follow sign-in or banking links from emails.
- Set up alerts for Microsoft 365 service health and Workday status updates.
- Plan for Thanksgiving travel by agreeing on alternate contact methods for staff who fly.

For you and your family

- Reach your bank only through its official app or the address you type yourself.
- Do not click links in texts or emails about outages, and do not share codes with anyone who calls about an outage.
- Note the time and screenshot any failed transaction so you can show your bank.
- Turn on multi-factor authentication for your email and bank accounts.
- If you fly, check the airline app for updates and sign up for alerts.

WHAT YOU NEED TO DO

Do not click unexpected sign-in, password or banking emails, and check bank access only through the official app or website. Nothing else is needed unless you still cannot reach Microsoft 365, Workday or your bank.

WHAT BIS COMPUTER SOLUTIONS, INC. IS DOING

We are watching the Microsoft final report due around November 20 and the banks' statements, and we will send you the next update when a cause is published. We will not speculate about links between these events.

WHAT TO WATCH FOR NEXT

- Microsoft's final post-incident report, which is reportedly due November 20.
- The FAA's final cause after its initial investigation named two possible sites.
- Published causes from Bank of America, Wells Fargo and U.S. Bank, which have not given one.
- Whether CISA lists CVE-2026-124194 as exploited, and whether Microsoft publishes a fix.

Questions? Contact BIS Computer Solutions, Inc.
Phone: +1-818-248-5023 · Fax: +1-818-249-1169 · Email: support@biscomputer.com · Web: www.biscomputer.com