SERVICE ALERT

Prepared Nov 17, 2026, 2:15 PM PST

Microsoft Outage

Status: Recovering / monitoring

Started Nov 12, 2026, 8:20 AM PST · Lasted 35 hours 57 minutes · Resolved Nov 13, 2026, 8:17 PM PST

MICROSOFT 365 STATUS REFERENCE NUMBERS

MO1550821 EX1550543 IT1549049

Quote these to Microsoft 365 Status or to BIS support.

SUMMARY

Microsoft says the 12 to 14 November Microsoft 365 outage is restored. Microsoft's status feed also lists smaller problems affecting only some users, and we are checking whether any of them affect your organisation. We will send an update if anything needs action from you.

Affected: Exchange Online, Outlook, Microsoft Teams, Microsoft 365 Copilot, Windows 365, Microsoft Intune

LATEST NEWS

The 12–14 November Microsoft 365 outage is restored. Separately, Microsoft's status history lists incidents limited to some users, and no new company-wide outage is confirmed for 17 November.

Microsoft 365 Status says (Nov 16, 2026, 9:54 PM PST): “Microsoft 365 status history shows 'up and running' with incidents limited to some users.”

Source: https://statusfield.com/services/microsoft-365-business/incidents

WHAT YOU NEED TO DO

Nothing for now. Do not respond to emails asking you to sign in because of the outage.

WHAT BIS COMPUTER SOLUTIONS, INC. IS DOING

We are watching Microsoft's status history for incidents affecting your organisation and will send the next update when Microsoft publishes its final repair details. We are checking managed Microsoft 365 and Intune services for any new reports.

IS THIS A HACK?

No — this is not a hack or cyberattack.

Microsoft says the 12–14 November outage was a technical fault, not a cyberattack.

ROOT CAUSE

Microsoft's preliminary report attributes the 12–14 November outage to a latent software defect in networking gateway servers; the report is preliminary. The cause of the newer scoped incidents is not stated in these sources, apart from one cross-tenant regression.

LAST 4 UPDATES

Nov 17, 2026, 2:04 PM PST

I found no separate new Microsoft outage announced on 17 November; the closest matches are Microsoft 365 status-page incidents that affect only some users, plus unconfirmed user reports.

Nov 17, 2026, 1:03 PM PST

The "another outage" is the 12–14 November Microsoft 365 incident, not a new one. Microsoft has now published a preliminary post-incident report, and its executive has given a root-cause summary on X.

Nov 17, 2026, 12:01 PM PST

New detail on the cause of the 12–14 November Microsoft 365 outage and a separate Intune incident; no new outage is confirmed.

Questions? Contact BIS Computer Solutions, Inc.

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Nov 17, 2026, 11:00 AM PST

The "another outage" is a Microsoft 365 incident that began November 12, 2026 and was reported restored by November 14, with a preliminary cause published, plus unconfirmed user reports on November 17.